(d) if so, the details thereof during the last three years as on date, and

(e) the steps taken by the Central Government in this regard?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI PAWAN KUMAR BANSAL): (a) to (e) The net small savings collections are being transferred to the State Governments as investment of the National Small Savings Fund (NSSF) in special securities of the State Governments. The amount so transferred during 2003-04, 2004-05 and 2005-06 (Provisional) has been Rs. 67,642 crore; Rs. 87,690 crore and Rs. 89,836 crore respectively. Reservations have been expressed by some of the States against the transfer of entire net small savings collections mobilized by them, mainly on the groung of high cost of these funds. However, the present share of the State Governments in small savings collections at 100 per cent of net collections mobilized was fixed *w.e.f.* 1st April, 2002 pursuant to the recommendations of an Expert Committee chaired by the then Deputy Governor, RBI. Further, the rate of interest charged by NSSF on special State Government securities depends on the interest paid to the depositors and the management cost comprising mainly commission to agents and remuneration to Department of Posts.

Display of information in banks for customers

754. SHRI LALIT SURI: Will the Minister of FINANCE be pleased to state:

(a) whether Government have directed all the branches of Public Sectors Banks to prominently display the names with designations and telephone numbers of their senior officers to whom the grievances could be addressed by the aggrieved bank customers;

(b) whether it is a fact that such directions were displayed but many branches have since withdrawn such information from their premises; and

(c) if so, whether Government would ensure that such information is displayed prominently by all the Public Sector and other banks in the country?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI PAWAN KUMAR BANSAL): (a) to (c) The Indian Bank's Association (IBA), at the instance of Reserve Bank of India (RBI), instructed all member banks *vide* their circular dated April 5, 2006 to ensure that

- Complete address with direct telephone numbers, fax numbers, email address etc. of the Nodal Officer/contact person in a branch/controlling office is updated and prominently displayed at the branches, for facilitating contact by the customers; and
- The banks give wide publicity to the grievance redressal machinery through advertisements and also by placing them on their web sites.

Recently, RBI advised all commercial banks *vide* its circular dated July 20, 2006 that the name, address and telephone numbers of the controlling authority of the bank to whom complaints can be addressed may be given prominently in the bank branches.

Reduction of Customs Duty on ship breaking

755. SHRI PRAVEEN RASHTRAPAL: Will the Minister of FINANCE be pleased to state:

(a) the number and locations of sites in India where ship-breaking work is undertaken;

(b) what was the amount of customs duty received from Alang and other sites during the last five financial years;

(c) whether there is any request from the State Government of Gujarat to reduce customs duty on ship-breaking; and

(d) if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI S.S. PALANIMANICKAM): (a) At present, ship breaking activity is undertaken at Alang/Sosiya, Sachana, Darukhana, Azhikkal and Kidderpore.

(b) Customs duty realized from ships imported for breaking-up during last five years was as under: